



“By failing to prepare, you are preparing to fail”  
*Benjamin Franklin*



**The core work of Kratis comprises of training and consulting services mainly in the areas of Aviation, Safety and Human Factors.**

These services are offered either by Kratis personnel, Kratis Associates or in conjunction with the organizations that Kratis collaborates with such as the Trinity College (University of Dublin) and the JAA Training Organization.

**Kratis' goals are:**

**To assist organizations to:**

- \* Comply with relevant regulatory requirements
- \* Improve their safety performance
- \* Improve their operating performance
- \* Achieve their corporate goals

**To assist individuals to:**

- \* Comply with relevant regulatory requirements
- \* Improve their performance at work
- \* Enhance their professionalism
- \* Progress in their careers
- \* Work safer and reduce error

# types of training



Types of Training programs offered:

- ‘open’ ones where professionals from various organizations attend and
- ‘in-house’ ones where training is delivered for the personnel of an organization.  
We strongly believe in the importance of customising the training to client’s needs in order to make the training effective for the organisation. For this reason, before the training, we perform a ‘Training Needs Analysis’, a ‘Gap Analysis’, ‘Organisation/Safety Culture Survey’ etc.



# ourcourses

## Aviation Programs

- Safety Management Systems
- Dangerous Goods Regulations (IATA Standards)
- Fuel Tank Safety (EASA Requirements Part 145, M, 66)
- EASA, FAA Regulations
- Auditing in Aviation
- Human Factors in Aviation
- Occurrence Management Systems (Incident Investigation)
- Supervisory Skills in Aviation

## Human Factors in Aviation Maintenance Programs

- Core (Basic) Course (Stamina)
- Trainers Course (Stamina)
- Auditing Human Factors
- Implementation (Stamina)
- Occurrence Management (Stamina)
- Supervisors
- Managers

## Airport Programs

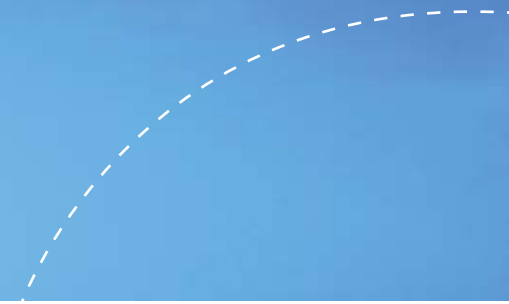
- Airport Ramp Safety – Basic
- Airport Safe Driving
- Airport Safety Management Systems
- Incident Investigation for Airport Organizations
- Safety Auditing in Airports
- Aircraft Marshalling
- Human Factors for Airport Personnel
- Occupational Health and Safety for Airport Personnel

## Other Programs

- Occupational Health and Safety Training
- Presentation Skills
- Training for Trainers



# other **services** offered

- Training Management Software customized to client's needs
  - Safety Management Systems Training Software (e-learning)
  - Safety Management Systems Gap Analysis
  - Human Factors Gap Analysis
  - Safety Culture Surveys
  - Safety Manuals development
  - Operational Manuals development
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# recent activities



## Some examples of recent activities of Kratis include:

- Contract to train over 800 personnel of Etihad Airways on Safety Management Systems (SMS), Human Factors and Airside Safety.
- Develop SMS e-learning customised to Etihad Airways
- Trained over 600 personnel of Hermes Airports on Airside Safety/Driving and Dangerous Goods
- Performed a Training Needs Analysis and Safety Culture Surveys for Cathay Pacific Airways and Etihad Airways
- Training and Certifying, on behalf of the University of Dublin, a great number of trainers from around the world on training delivery, development, organisation etc
- Participating in European Human Factors Advisory Group and other Safety Committees at EASA, Cologne.
- Delivering training for the JAA on Human Factors (HF), Safety Management Systems (SMS) for Aerodromes and Airside Safety.
- For two consecutive years delivered a presentation to the FAA Annual Conference on HF in Maintenance and Ramp.
- Developed and delivered a range of training programs in safety and human factors to civil aviation authority personnel, airline managers, trainers, flight crew, cabin crew, inspectors, engineers etc.
- Participating in EU Commission-funded research projects on human factors
- Addressed several International and European aviation forums

# ourclients

Some of our Clients are:





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